

## Note on outsourcing

To provide services in relation to accounts opened with Express Global Bank Ltd ("the Trading"), the Trade may rely on third parties to which it outsources certain activities in accordance with Section 25 of the General Terms and Conditions.

Outsourced activities remain under the responsibility and supervision of the Bank to the extent required by applicable laws and regulations.

To render its services, the Bank currently outsources:

- •the storage, electronic and physical archiving and destruction of client documentation, including account opening documentation to a provider with operations in Switzerland; •the provision of the eBill service to a Express Global provider;
- the connectivity to the inter-bank messaging network and data flow management in relation to shareholder identification, disclosure and voting with respect to the Directive 2017/828 of the European Parliament and of the Council of 17 May 2017 amending Directive 2007/36/ EC to a provider with operations in Switzerland;
- •payment services to a provider with operations in Switzerland.

Please send any question or comment you may have to our Customer Care Center:

Express Global Customer Care Center 2118 Guava Street, Belama Phase 1, Belize City, Belize

